ENDPOINT PROTECTOR

Haßberg-Kliniken

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CASE STUDY | Healthcare

About Haßberg Kliniken

The Haßberg Clinics are a network of general hospitals in the Haßberge district at the Haßfurt and Ebern locations. They ensure the district population's basic and standard care and enjoy a very good reputation for specialised medical services beyond the district boundaries. Thanks to an intensive network between the experts in the hospitals and the medical centres on the clinic premises, a high quality of medical services are offered. A total of around 10,300 inpatients and almost 17,200 outpatient cases are cared for by a highly qualified team of doctors and nurses each year.

The challenge

Digital patient records are more vulnerable to theft and loss than physical records and, as a consequence, are protected under various data protection laws.

As a network of healthcare institutions, Haßberg Kliniken has to protect a wide range of confidential data, like Patient Care Data, Personal Health Information (PHI), Personally Identifiable Information (PII), etc.

Because of their lack of IT and data security knowledge in the medical staff, they need a robust DLP solution that helps them monitor employees' activities related to data transfers and control and monitor all devices.

The solution

Endpoint Protector's Device Control module perfectly fits their requirements. It can block employees or outsiders from copying sensitive files to portable storage devices such as USB sticks, ensuring that confidential data is blocked from being transferred outside the hospital network.

The module permits the connection and transfer of files only onto trusted devices such as those issued by the institution to its employees or those that automatically encrypt data copied onto them.

"We chose Endpoint Protector due to the various setting options (authorisations) for devices (CD drives, USB sticks, etc.), as well as the central control of rights for all clients and the client-specific setting options," said Jörg Behm, IT Manager.

Haßberg Clinics rated Endpoint Protector on a scale from 1 to 5 (one being "poor", two being"fair", three being "good", four being "very good", and being "excellent"). The average score is 4.6, offering the highest point to product functionality, ease of installation, support and updates, response time for support & questions.

"We liked that the product's update distribution is clear and simple," said Jörg Behm, IT Manager.

They gave 4 points for granularity and ease of use.

"The support team reacts very quickly and gives quick feedback and help with problems," Jörg added.

"We chose Endpoint Protector especially because of its various settings options for devices, and the central control of rights for all clients. We also liked the clear and simple update distribution."

Jörg Behm,
IT Manager

About Endpoint Protector

Endpoint Protector is an industry-leading cross-platform DLP software for Windows, macOS, Linux computers, Thin Clients, and Desktop-as-a-Service (DaaS) solutions. It is an ideal choice for companies running on multi-OS networks, and the solution's modular format allows them to mix and match the right tools to serve specific needs. The solution puts an end to data loss, data theft, and data leaks by monitoring and blocking all data transfers to cloud-based services and applications such as web browsers, email, or Skype. It also monitors the use of portable storage media such as USB sticks and memory cards. Robust security policies prevent data from leaving the company unlawfully or accidentally.

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