





#### **PROFILE**

### **Industry**

Insurance

## The Challenge

Gulf Insurance Group was looking for a Data Loss Prevention (DLP) solution that allowed customization based on their company's needs and the regulations they have to comply with.

### **The Solution**

Endpoint Protector by CoSoSys

### Why Endpoint Protector?

Gulf Insurance Group has chosen Endpoint Protector because the solution has a modular format, and it offers flexibility and granularity.

# **About Gulf Insurance Group**

Gulf Insurance is amongst the largest and most diversified insurance networks in the Middle East and North Africa. Established in 1962, the company now has many subsidiaries with the headquarters and main branch located in Kuwait. Gulf Insurance Group covers a variety of risks related to Motor, Marine & Aviation, Property & Casualty, and Life & Health Insurance both in conventional and Takaful (Islamic insurance based on Shariah principles) basis.

## The challenge

Gulf Insurance Group was looking for a Data Loss Prevention (DLP) solution that offers granular options to monitor and control USB and peripheral ports in order to prevent data leaks and ensure the security of sensitive information. They were looking for an efficient tool that could be customized according to their needs and helps to meet the compliance requirements of different regulations.

The ideal data security solution for Gulf Insurance Group is easy to use and has a single dashboard that can manage all clients.

"Endpoint Protector did provide us a sophisticated granular media access control solution which allowed us to monitor and control media access for our end users."

## **About Endpoint Protector**

Endpoint Protector is an enterprise-grade DLP software for Windows, macOS, Linux computers, Thin Clients, and Desktop-asa-Service (DaaS) solutions. It is an ideal choice for companies running on multi-OS networks, and the solution's modular format allows them to mix and match the right tools to serve specific needs. The solution puts an end to data loss, data theft, and data leaks by monitoring and blocking all data transfers to cloud-based services and applications such as web browsers, email, or Skype. It also monitors the use of portable storage media such as USB sticks, memory cards on endpoints running Windows, macOS, and Linux operating systems. Strong security policies prevent data from leaving the company unlawfully or accidentally.

## The solution

Gulf Insurance Group is using Endpoint Protector's Device Control module for USB and peripheral port control. The company chose Endpoint Protector because the solution comes in modular format, and they could customize the Device Control module according to their needs.

"Allowing the use of devices based on device ID is a really useful feature for us, as well as being able to track end-users activity based on files," Ahmad Jamali said.

The Offline Temporary Password (OTP) feature is another valuable feature for Gulf Insurance Group, allowing administrators to generate a password that grants temporary unrestricted access to a specific device, computer, or user. These passwords can be requested by users with a justification and their validity period ranges between 30 minutes and 30 days.

"With Endpoint Protector, end users can easily request media access, and needed information will be passed to the IT team with the lowest effort from both sides," Jamali added. "Overall, our end users are much more satisfied with Endpoint Protector than with our old solution."

Gulf Insurance Company rated Endpoint Protector's features, granularity, ease of use, support, and updates as excellent; ease of installation and staff availability when calling or asking for assistance as very good.



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