



Diakonie Herzogsägmühle gGmbH

CASE STUDY | Healthcare

PROFILE

Industry

Healthcare

The Challenge

Managing insider threats by closely monitoring employee activity related to data transfers and meeting compliance requirements

The Solution

Endpoint Protector by CoSoSys

Why Endpoint Protector?

Diakonie Herzogsägmühle gGmbH chose Endpoint Protector because the solution is user-friendly, easy to deploy, and cost-effective. It offers competitive pricing and excellent pre-sales support.

About Diakonie Herzogsägmühle gGmbH

Herzogsägmühle is the name of a workers' colony founded in 1894, which today is a social institution of the Diakonie. This institution is also a part of the municipality of Peiting, Weilheim-Schongau district, in the Pfaffenwinkel region. It is located about 80 km southwest of Munich. The sponsor of the facility is the association Innere Mission München - Diakonie in München and Oberbayern.

The Challenge

Diakonie Herzogsägmühle gGmbH needed a solution to manage insider threats and closely monitor employee activity related to data transfers, to get an additional layer for data security.

The company needed a product to meet the compliance requirements of data protection regulations such as the GDPR.

They lack IT experienced employees; their entire personnel are in the care and education sector and have no understanding of IT and data security. Therefore, they sought an easy-to-use security solution to protect sensitive information efficiently.

"Endpoint Protector helped us to monitor data transfers efficiently and to ensure the security of our data on all endpoints. We are now also reliably protected against the infiltration of malware via USB and appreciate the simple control of devices and the user-friendliness of the solution."

Michael Ebert -
IT Administrator

About Endpoint Protector

Endpoint Protector is an industry-leading cross-platform DLP software for Windows, macOS, Linux computers, Thin Clients, and Desktop-as-a-Service (DaaS) solutions. It is an ideal choice for companies running on multi-OS networks, and the solution's modular format allows them to mix and match the right tools to serve specific needs. The solution puts an end to data loss, data theft, and data leaks by monitoring and blocking all data transfers to cloud-based services and applications such as web browsers, email, or Skype. It also monitors the use of portable storage media such as USB sticks and memory cards. Robust security policies prevent data from leaving the company unlawfully or accidentally.

The Solution

Diakonie Herzogsägmühle gGmbH is using our Device Control module. The product helped them a lot with the requirements they needed.

"The essential features of the solution for our organization were the option to monitor our employee activity related to data transfers closely. It gives a simple control of devices, offering good usability for the admins and users," said Mr. Michael Ebert, IT Administrator.

With the Device Control module, the company was able to block or access the use of devices in a straightforward and simple way.

The role assignment administration feature helped them use different admin roles: besides a super admin, they have Offline Temporary Passwords (OTP) admins who run the OTPs. The OTP feature gives administrators the possibility to generate a password that, when used, grants temporary unrestricted access to a specific device, computer, or user.

A must-have feature was the client enrollment based on the Active Directory (AD) groups. Their AD groups can be compared with managing separate companies, and they have quite a few of these groups. The enrollment was easy with Endpoint Protector, this being important to save time.

"The cooperation was very pleasant since the first talks. We got clear explanations of the product, comprehensible pricing, and quotation. Our questions were always answered promptly. All contact persons are very professional," said Mr. Michael Ebert.

Diakonie Herzogsägmühle gGmbH rated Endpoint Protector's features, granularity, ease of installation, ease of use, support and updates, and staff availability when calling or asking for assistance as excellent.

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