Samsung SDS India

CASE STUDY | Information Technology & Services

PROFILE

Industry

Information Technology & Services

The Challenge

Samsung SDS was looking for a DLP solution with cross-platform capabilities that can monitor sensitive information transfers and protect data on macOS computers.

The Solution

Endpoint Protector

Why Endpoint Protector?

Samsung SDS India has chosen Endpoint Protector because it offers zero-day macOS support and granular Device Control options. Another advantage of the solution is its easy deployment and user-friendliness.

About Samsung SDS India

Samsung SDS India is a subsidiary of Samsung SDS, a global software solutions and IT services company, leading digital innovation and transformation for companies in diverse industries. Samsung SDS India provides innovative IT services and solutions to enterprise customers for display, mobility, digital identity, analytics, retail innovation, blockchain, and IoT.

The Challenge

Samsung SDS India was looking for a solution that offers cross-platform protection for sensitive data, and, in particular, a DLP with zero-day support for macOS computers. They needed a DLP tool with granular options to secure data and offering a straightforward deployment.

The company was also keen to add an additional layer of security that helps prevent data loss and data leaks. The DLP solution they were searching for would efficiently control and block different devices that can connect through peripheral ports, such as USB drives, printers, mobile phones, keyboards, and more.

The ideal product for Samsung SDS India is easy-to-use, comes with a user-friendly interface, and has excellent support.

„The product implementation was smooth; we didn't face any challenges, the local partners are responsive and offer great support."

Satish Kumar
Deputy Manager

About Endpoint Protector

Endpoint Protector is an enterprise-grade DLP software for Windows, macOS, Linux computers, Thin Clients, and Desktop-as-a-Service (DaaS) solutions. It is an ideal choice for companies running on multi-OS networks, and the solution's modular format allows them to mix and match the right tools to serve specific needs. The solution puts an end to data loss, data theft, and data leaks by monitoring and blocking all data transfers to cloud-based services and applications such as web browsers, email, or Skype. It also monitors the use of portable storage media such as USB sticks and memory cards. Strong security policies prevent data from leaving the company unlawfully or accidentally.

The Solution

Samsung SDS India chose Endpoint Protector's Device Control module to monitor and control USB and peripheral ports. By deploying the solution, the company can efficiently prevent data leaks that could happen through the use of different devices connecting via peripheral ports. Furthermore, they protect endpoints against the spread of USB malware, BadUSB attacks, and viruses.

Being the most granular solution on the market, Device Control comes with a number of tools that allow Samsung SDS India to control or block unauthorized devices. We have built our solution with flexibility in mind, meaning that policies can be applied not only on a global level but also to particular groups such as departments or people involved in a specific project or to certain computers, users, or devices. By defining granular access rights for USB and peripheral ports, device security is enforced while productivity is maintained.

Endpoint Protector has been a truly cross-platform DLP solution from the very beginning, offering data security for Windows, macOS, and Linux computers. For Samsung SDS India, it was advantageous that our solution comes with zero-day support for macOS computers. This means that Endpoint Protector is compatible with newly released macOS versions, and data protection can continue as usual. Our solution also offers feature parity, meaning that macOS-running computers get the same level of protection as those running on Windows.

Samsung SDS India rated Endpoint Protector's features, granularity, ease of installation, and ease of use as very good.

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